

## **Drew Locher**

Drew first became involved in the development and delivery of innovative Business Improvement programs while working for General Electric in the 1980s. Since leaving GE in 1990 and forming Change Management Associates, he has provided Enterprise Excellence consulting and organizational development services to industrial and service organizations representing a wide variety of industries including: Healthcare, Transportation, Distribution, Education, Financial Services and Manufacturing.

Since 2001, he has been a faculty member of the Lean Enterprise Institute (LEI) the not-for-profit organization of the co-author of “Lean Thinking”. He is on the University of Michigan’s ISD instruction team for Improvement/Coaching Kata and Lean Leadership programs. In 2004, Drew co-authored a book titled, “The Complete Lean Enterprise – Value Stream Mapping for Administrative and Office Processes”. The book won a 2005 Shingo Prize. In 2008 he published, “Value Stream Mapping for Lean Development”. His third book titled, “Lean Office and Service Simplified – the Definitive How-to Guide” was a 2012 Shingo Prize recipient. Drew’s latest book is titled “Unleashing the Power of 3P: The Key to Breakthrough Results”. He is a frequent speaker at conferences in the U.S. and abroad on the subject of Lean Enterprise and Enterprise Excellence.